Insurance Development Forum
Summit 2023

1st – 2nd June 2023

Zurich Development Centre
Zurich, Switzerland

Welcome Pack
Contents

Note from the IDF Secretary General 5
IDF Summit 2023 Agenda 6
   Day One 6
   Day Two 11
Welcome to the city of Zurich 20
   Brief History 20
   Arts & Culture 22
   Transport 23
   Restaurants 24
   Weather 25
   Activities and Tourism 26
The Zurich Development Center (ZDC) 28
   General Information 28
   ZDC Overview 29
   About Zurich 30
Note from the IDF Secretary General

Dear Colleague,

I am pleased to welcome you to the Insurance Development Forum (IDF) Summit 2023, where the theme “Ambition, Action & Impact” will be a guiding force for our convening.

Today the world faces new and unprecedented economic challenges, social strains, and environmental threats, including the climate crisis. Against this backdrop, the IDF’s focus on implementation, engagement, and advocacy across sectors - has never been more significant.

Over the years we have fostered a proud tradition that has allowed us to bridge the gap between the private and public sectors with a focus on driving global Resilience and Adaptation efforts. As part of this, we have shepherded and contributed to the development and implementation of meaningful solutions that are now emerging as benchmarks for progress within the broader climate and disaster risk financing ecosystem.

Through our annual Summits, we have consistently sought to blend technical expertise, inquiry, and innovation by hosting those who shape policy alongside those affected by it, by promoting dialogue and discovery, candid robust exchanges of ideas and all with an unyielding focus on implementation.

My hope is that during our 2023 gathering, we can be more bold and bring greater ambition to our search for impactful solutions to critical global issues. By harnessing the diversity of our forum and bringing together our ingenuity and rationality to focus on finding common ground we can push the boundaries of our collective knowledge and action.

With this spirit, I welcome you to the IDF Summit and hope that you will leave with renewed enthusiasm, new friendships and the support, feedback, and collective resources of our global community to take on the challenges that lie ahead.

I am looking forward to welcoming you to the Summit!

Yours sincerely,

Ekhosuehi Iyahen
Secretary General of the IDF
IDF Summit 2023 Agenda

Ambition, Action, Impact

**CET**  |  **DAY 1: 1st June 2023**  
11:00 – 21:00 CET

10:00 – 11:00  |  Registration & coffee

11:00 – 11:15  |  Welcome to the IDF Summit & Framing
  - Ekhosuehi Iyahen
    Secretary General
    Insurance Development Forum

11:15 – 12:10  |  Ambition, Action, Impact
  **In Conversation**
  This session will aim to unpack the theme for the day by drawing leaders from the industry and public sector into a 45-minute conversation.

  **Speakers**
  - **Ethiops Tafara**
    Vice President and Chief Risk, Legal and Administrative Officer
    Multilateral Investment Guarantee Agency (MIGA), World Bank Group
  - **Julian Enoizi**
    Global Head Public Sector Risk Solutions, Guy Carpenter

12:15 – 13:30  |  Investing in Global Public Goods to drive impact: How the insurance industry can help

  **Keynote**
  **Message from the Office of the United Nations Secretary General**
  Selwin Hart
  Special Adviser to the Secretary-General on Climate Action and Just Transition
  Office of the United Nations Secretary General

11:15 – 12:10  |  Programme Showcase & Panel Conversation
  Risk decision makers are usually not risk analysts, and yet they have to make critical policy and operational decisions in conditions of uncertainty. How can the insurance industry help to address this challenge?
12:15 – 13:30

The session will focus on demonstrating the value of Risk Analytics as a foundational investment necessary for deepening risk management capabilities and driving finance in the right direction. It will offer an opportunity to delve into practical examples of active programmes aimed at tackling this challenge and involve showcasing a number of programmes, their ambition, and potential for impact.

Speakers
- **Nick Moody**
  Coordinator, IDF Risk Modelling Steering Group
- **Dr. Nicola Ranger**
  Executive Director, Oxford Martin Programme on Systemic Resilience
- **Dr. Saima Shafique**
  National Project Manager, Ministry of Climate Change, Islamic Republic of Pakistan
- **Mami Mizutori**
  Special Representative of the United Nations Secretary-General for Disaster Risk Reduction, United Nations Office for Disaster Risk Reduction (UNDRR)
- **Jeffrey Manson**
  Senior Vice President, Underwriting, Head of Global Public Sector Partnership, Renaissance Re
- **Dr. Astrid Zwick**
  Head, InsuResilience Secretariat

Moderator
- **Rowan Douglas**
  Chair, Insurance Development Forum Operating Committee

13:30 – 15:00

Lunch & Networking

15:00 – 16:15

Beyond Pilots: Scaling markets to deliver long-term growth and impact

Key Note & Panel Discussion

The session will explore how to build on the success of the Sovereign and Humanitarian Solutions Group, and how to achieve the high-ambition scale needed to close the protection gap.

The session will feature reflections from leaders exploring the achievements to date, strategies to overcome shared challenges. The discussions will also underscore the need to move away from pilots to scaling up existing programmes for lasting development impact.

There will also be consideration given to the need for multi-stakeholder partnerships for action and especially towards working across sectors to build resilience to climate shocks.

Speakers
- **Dr. Ulikra Modéer**
  UN Assistant Secretary-General and Director of the Bureau of External Relations and Advocacy, UNDP
- **Sumati Rajput**
  Financial Sector Specialist, Crisis and Disaster Risk Finance, World Bank
15:00 – 16:15
continued

- Karina Whalley
  Head of Public Sector, Axa Climate

- Tuga Alaskary
  Technical Specialist for Risk Financing, UNDP

- Ruth Lux
  Head of Public Sector Europe, Middle East and Africa, Guy Carpenter

Moderator

- Kipkorir Koskei
  Director, Strategic Partnerships & Policy, Insurance Development Forum

16:20 – 17:35
Innovation afternoon
Break out sessions to dive deeper into the work of IDF and its partners:

- Improving understanding and access to climate and disaster risk analytics and financing tools
- Crisis financing
- Building Coastal Resilience – From Ambition to Action & Impact: The Role of Insurance and Data

17:40 – 18:15
Understanding and addressing the drivers of underinsurance in emerging markets: Focus on Public Policy and Regulation

Speakers

- Michel Liès
  Chair, Insurance Development Forum
  Steering Committee & Zurich

- Prof. Yoshihiro Kawai
  Chair, OECD Insurance and Private Pension Committee & Global Asia Insurance Partnership (GAIP)

- Alexander Moczarski
  Chairman, International, Marsh & McLennan Companies

Moderator

- Ruth Lux
  Head of Public Sector Europe, India, Middle East and Africa, Guy Carpenter

18:15 – 18:20
Closing of Day 1

- Prof. Yoshihiro Kawai
  Chair, OECD Insurance and Private Pension Committee & Global Asia Insurance Partnership (GAIP)

- Alexander Moczarski
  Chairman, International, Marsh & McLennan Companies

[GROUP PHOTO]

18:20 – 19:00
Apero

19:00 – 21:00
Dinner
DAY 2: 2\textsuperscript{nd} June 2023

08:30 – 18:30 CET

08:00 – 08:30
Morning coffee

08:30 – 08:40
Welcome

- Michel Liès
  Chair, Insurance Development Forum
  Steering Committee & Zurich

08:40 – 09:20
Building resilient societies in unprecedented times: delivering positive outcomes and impact

Fireside Conversation

One unique value proposition of the insurance industry is its applied risk management know-how: anticipating risk, modelling risk, incentivizing risk reduction; transferring risk. This know-how can help enable risk-informed development. Zurich has a long standing tradition as an industry leader when it comes to addressing the convergence between disaster risk reduction and its insurance offering to clients.

The 40-minute interview with the Group CEO will aim to address the following themes:

- The insurance value proposition in an unprecedented era

09:25 – 10:15

08:30 – 08:40
Welcome

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  Chair, Insurance Development Forum
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  Group CEO, Zurich
- Ekhoosehi Iyahen
  Secretary General, Insurance Development Forum

The need for Greater Climate Ambition: Private and Public Sector Solutions

Panel Conversation

Insurance is not simply a commodity that is bought on price but is a service solution that is bought based on perceived value to reduce risk and manage loss. This offers with it an incredibly powerful alignment with the UN Sustainable Development Goals and the fundamental opportunity to help drive resilience at a time of great uncertainty. This session will explore in depth the opportunity and role that insurance can play in driving resilience - from supporting financial resilience, to informing better investments in risk reduction to a stewarding role required for a resilient, net zero just transition.

- Dealing with uncertainty and new risks: The need to strengthen risk financing systems
- A Balancing Act: Delivering Positive Outcomes and Impact in the short and long term

Speakers

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  Group CEO, Zurich
- Ekhoosehi Iyahen
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**09:25 – 10:15**

**Speakers**
- **Rob Wesseling**  
  President & CEO,  
  The Co-Operators Group
- **Mami Mizutori**  
  Special Representative of the  
  United Nations Secretary-General  
  for Disaster Risk Reduction,  
  United Nations Office for Disaster  
  Risk Reduction (UNDRR)
- **Ayaan Zeinab Adam**  
  Senior Director and Chief Executive  
  Officer, Africa Finance Corporation (AFC)  
  Capital, Partners
- **Ingrid Hoven**  
  Member of the Management  
  Board, GIZ

**Moderator**
- **Saoirse Jones**  
  Head of IDF Engagement, Zurich

**10:15 – 10:45**

**Break**

**10:50 – 11:10**

**Financial Resilience & Inclusive Growth**

**In Conversation**

This segment will be a conversation between UNDP and Microinsurance Network on what insights can be generated from reports on human development and the state of insurance protection coverage in vulnerable countries.

**11:15 – 12:05**

**Speakers**
- **Jan Kellett**  
  Special Advisor, Finance Sector Hub  
  and Team Leader, Insurance and Risk  
  Financing UNDP
- **Katharine Pulvermacher**  
  Executive Director, Microinsurance  
  Network

**Building better protection systems with inclusive insurance**

**Panel Conversation**

Financial resilience and inclusive growth are inextricably intertwined. Building and strengthening the financial capabilities of people and businesses to withstand shocks and take advantage of economic opportunities is one of the essential pillars of promoting inclusive growth that benefits all members of society. For vulnerable communities, there is a fundamental need for better protection systems that take into consideration the way in which people live and work and the shocks they face in order to design appropriate policies, strategies and solutions, that can also be levers in supporting fundamental risk reduction.

In this panel session, we will explore the potential role of inclusive insurance in complementing social welfare networks and macro-level insurance schemes, by focusing on the people’s protection gap.
11:15 – 12:05 
Through the provision of affordable and accessible coverage specifically designed for low-income populations, inclusive insurance can tap into the enrolment and distribution structures of social protection mechanisms to overcome some of the challenges to reaching scale, but it can also yield additional capabilities to those schemes. This panel will highlight how concrete partnerships between actors within and outside the traditional insurance value chain have strengthened resilience around the globe, looking at benchmarks being implemented across different regions and featuring solutions being deployed specifically in Kenya, where the IDF Inclusive Insurance Working Group (IIWG) has piloted its in-country approach.

Speakers
• **Solomon Thomas**
  Chief, Innovative and Alternative Finance for Children, Private Sector, UNICEF
• **Ashok Shah**
  Group CEO, APA Insurance
• **Garance Wattez-Richard**
  CEO, AXA Emerging Customers
• **Kathy Baughman McLeod**
  Senior Vice President / Director, Adrienne Arsht Rockefeller Foundation Resilience Center, Atlantic Council

Moderator
• **Ken Mungan**
  Chairman, Milliman

12:10 – 13:30 
Lunch & Networking

13:30 – 15:00 
Innovation afternoon

Break out sessions to dive deeper into the work of IDF and its partners:
• From Prevention to Protection: The role of insurance in disaster risk reduction
• Science meets Practice: Rigorous impact evaluation of insurance programmes
• Local-scale, global impact: Extreme heat income insurance - protecting women in the informal sector

15:00 – 15:30 
Break

15:35 – 16:50 
The road to COP28: The Insurance Resilience and Adaptation Agenda

In Conversation
The Climate Emergency is a systemic risk management challenge. Under the UNFCCC agreements, member states are required to manage the climate risk exposures of almost eight billion people, rapidly transition the foundations of a USD80 trillion global economy, with a time horizon from today to 2100. To match this scale and fully manage climate risks, we must reduce the protection gap from both sides: by systematically reducing the human and economic exposure to climate risks; and by developing innovative new risk-sharing pools and mechanisms to enable governments to remain resilient in the face of residual risks.
15:35 – 16:50  
To accomplish these ambitious goals, actors across the risk reduction and risk-sharing domain must come together through high-impact public–private–partnerships.

At COP27 in Egypt there was significant momentum generated around the important role that insurance can and must play in driving resilience. This session will aim to map out the progress made and importantly chart ambition towards COP28 in the United Arab Emirates.

15:35 – 16:50  
Speakers
• Selwin Hart  
  Special Adviser to the Secretary-General on Climate Action and Just Transition, Office of the United Nations Secretary General  
• Antoine Gosset-Grainville  
  Chairman, AXA  

Moderator
• Francis Bouchard  
  Managing Director Climate, Marsh McLennan

16:55 – 17:25  
Delivering on our Purpose & Ambition: IDF leadership Outlook

This session will aim to provide space for IDF leadership to reflect on how IDF has evolved over the past few years and on its future in the context of the raising ambition, accelerating action and catalysing impact at scale.

17:30 – 17:40  
Confirmed speakers
• Michel Liès  
  Chair, Insurance Development Forum  
  Steering Committee & Zurich  
• Ethiopis Tafara  
  Vice President and Chief Risk, Legal and Administrative Officer Multilateral Investment Guarantee Agency (MIGA), World Bank Group  

Moderator
• Rowan Douglas  
  Chair, Insurance Development Forum  
  Operating Committee

17:45 – 19:15  
Apero, Entertainment & Flying dinner

Entertainment: Music by ChiBossa Trio

The Apero will be accompanied by a live performance by the ChiBossa trio (Vocals, Double bass and Piano).

For more information on ChiBossa:  
ChiBossa
Brief History

The cosmopolitan city by the water combines creative urban life with nature in all its glory. Zurich is a buzz with activity day and night with its countless events, diverse museums, own food festival and Switzerland’s most vibrant nightlife. And if you’re after rest and relaxation, you can be in the Swiss mountains in less than an hour.

Zurich is Switzerland’s centre of economic life and education. Located in the heart of Europe, the city offers all the modern amenities of a cosmopolitan metropolis, without sacrificing its natural side. Zurich has for years ranked among the world’s top cities in terms of quality of life. It is a boutique city that offers everything that implies, albeit in small and exquisite format.

Zurich is avant-garde; it was not only home to Dada, but also the place where the Freitag bag and world-renowned Helvetica typeface originated. Researchers at the revered Swiss Federal Institute of Technology (ETH) and companies such as Google and Disney Research produce one innovation after the next. Creativity is also in abundance thanks to one of the biggest universities in Europe devoted to the arts – Zurich University of the Arts (ZHdK) – while establishments such as the Kunsthalle Zurich, Haus Konstruktiv and Museum für Gestaltung ensure that it all doesn’t fall into oblivion.

Zurich was already a prosperous centre of commerce in the Early Middle Ages. The 1519 Reformation gave the economy such a boost that the city rapidly became Switzerland’s financial centre. This has remained unchanged to the present day and is why you’ll find the Swiss National Bank in Zurich along with the world-famous Bahnhofstrasse, one of the most luxurious shopping strips around.

Zurich’s inhabitants don’t just eat Bircher muesli and “Zurich Geschnetzeltes” (sliced beef). They are veritable cosmopolitans and love sophisticated delicacies from across the globe. They do their utmost to embrace trends immediately – with creativity and delight. And this earns them awards: Zurich has one of the highest numbers of Michelin-starred restaurants per inhabitant in Europe. The city’s rustic pubs, street food festivals and pop-up restaurants in empty factories are also enjoying a great degree of popularity. All the city’s culinary offerings – and a lot more besides – can be sampled by the way at the annual FOOD ZURICH festival.

Source: MySwitzerland
**Arts and culture**

Walk along the cobblestone streets of the Old Town, on the banks of the Limmat River. Visit Zurich’s many art museums, galleries, historical sites.

Check out the useful links below for suggestions in Zurich:

- **Kunsthaus Zürich**
  www.kunsthaus.ch

- **Zürcher Museen**
  https://zuercher-museen.ch/en

- **Opernhaus Zürich**
  www.opernhaus.ch

- **Schauspielhaus**
  www.schauspielhaus.ch

- **Tonhalle Zürich**
  www.tonhalle.ch

- **Culture**
  www.kulturinfo.ch

- **Online ticket sales**
  www.ticketcorner.ch

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**Transport**

Zurich’s public transportation network is one of the most efficient and reliable in the world. It therefore comes as no surprise that streetcars and buses are the preferred means of transportation for the city’s population. The dense network and frequent services connect every point in the city, and passengers get to see even more of the surroundings on their journey.

All the transportation companies are united in the Zurich Transport Association (ZVV), which is why one ticket can be used on all forms of transportation on the city network. This also includes boats, funicular railways, and cable cars.

The Zürich Card city pass entitles the holder to unlimited 2nd class travel on all forms of public transportation on the entire city network. It can be purchased in the “Zürich City Guide” app, via our webshop, or physically at a ticket machine, and is valid for a period of 24 or 72 hours.

**Other Tickets**

In Zurich, tickets for 1 hour or 24 hours (day pass) can be purchased for different zones. The tickets are valid on all types of public transportation in the specified zones – whether bus, tram, S-Bahn train, boat, or cogwheel/ funicular railway.

**Ticket Shop**

Tickets and day passes can be purchased from the ticket machines at every stop, at the airport, or at Zurich Main Station.

*Source: Getting Around in Zurich by Public Transportation | zuerich.com*
Remember to purchase tram tickets at the ticket machine at the tram stop, before boarding a tram, or find a tram ticket-shop for further information. The driver does not sell tickets. Riding without a ticket can result in a fine!

Check out the useful links below for transport in Zurich:

- **The Swiss Federal Railways online**
  www.sbb.ch

- **Public Transport Zurich and Region**
  www.zvv.ch

- **Airport Zurich**
  www.zurich-airport.com

**Restaurants**

While you are in Zurich, be sure to take some time to experience the local flavour.

Check out the useful links below for suggestions of places to eat in Zurich:

- **Time Out Switzerland - Zurich restaurant guide**

- **Gault & Millau – Zurich restaurant guide**
  https://www.gaultmillau.ch/restaurants-suche/z%C3%BCrich?gclid=Cj0KCQjwu-KibhCsARisAPztUFOI-dKLLO30Z1iarGgafxFz2VrlBGknS4YA2Gv5_wktxDKnwesUawaAjZUEALw_wcB

- **Harrys Ding – Zurich restaurant guide**
  https://harrysding.ch/category/restaurants-zuerich/

**Weather**

The average temperature in Zurich in June for a typical day ranges from a high of 70°F (21°C) to a low of 53°F (12°C). Some would describe it as mildly cool, humid but cool. There might also be a small chance of rain. With that in mind, most people would dress in something moderately warm like a sweater and remember to bring an umbrella.

*Source: Zurich, Switzerland weather in June: average temperature & climate (wanderlog.com)*

**Useful Links:**

- www.meteo.ch
- www.wetter.com
Activities and Tourism

Uetliberg
At 2,850 feet above sea level, Uetliberg towers over the rooftops of Zurich. The mountain affords an impressive panoramic view of the city, the lake and the Alps.

The Uetliberg is particularly popular in November, as its summit is often above the blanket of fog that can cover the city at this time of year. In the winter, the hiking trails to the summit are converted into sledding runs.

In summer, there’s plenty to discover on well-marked hiking routes, a mountain bike route, and on the Planet Trail. This two-hour walk from Uetliberg to Felsenegg (Adliswil) takes you on a fascinating tour through a model of our solar system.


Lake Zurich
Lake Zurich was once above all a transport route. Today, it is a popular excursion point for swimming, boating or having a picnic on the lake’s banks.

From One Shore to the Other Forested chains of hills frame Lake Zurich on both sides. You can get from one side to the other by ferry or by crossing the dam at Rapperswil. The Lake Zurich Navigation Company (ZSG) operates various steamboats and motorized vessels on the lake, while sports enthusiasts can cross Lake Zurich in a canoe or on a SUP. The possibilities are endless.

To an Island or a Lido There are four islands in Lake Zurich. The tiny islands of Lützelau and Ufenau, with its St. Peter and Paul parish church, and Saffa Island, are particularly worthy of note. The last of these is connected to the mainland by a short footbridge and is a popular place to visit.


Bahnhofstrasse – Zurich’s Shopping Boulevard
You can find everything that your heart desires in Bahnhofstrasse: fashion, art and Zurich specialties attract local residents as well as visitors. The world-renowned shopping boulevard was created after construction of Zurich’s Main Railway Station. At the spot where city moats were 150 years ago, today it connects Lake Zurich with the Main Railway Station on a length of 1.4 kilometers (0.87 miles).

You find numerous boutiques, department stores and timepiece stores here, as well as at Paradeplatz – the Swiss banking center. Bahnhofstrasse is just as popular with locals and visitors, and it is always worth a visit. You can stroll relaxed along the lake in the summer as well as enjoy mulled wine or hot chocolate at every corner in the winter.

Rennweg and Augustinerergasse lead off from Bahnhofstrasse into the picturesque old town.

Source: Zurich Tourismus https://www.zuerich.com/en/visit/shopping/bahnhofstrasse-zurich
The Zurich Development Center (ZDC) General Information

High on the hills overlooking Lake Zurich, in the city of Zurich, is the Zurich Development Center: The Zurich Home. The 12,200 square meter campus of the Zurich Development Center embeds traditional Swiss chalets, built in the early 1900s, with some of the latest technology. The complex includes six main buildings as well as exclusive park areas.

Centrally located, the Zurich Development Center is a 30-minute drive from Zurich Airport and 15-minute walk from the city.

The site is built on the original home of Bircher - Benner Clinic, a revolutionary healing place built in the early 1900s.

https://www.zurichdevelopmentcenter.com

ZDC Overview

Postal Address
Zurich Insurance Company Ltd | Zurich Development Center
Keltenstrasse 48 | 8044 Zürich | Switzerland

Contact details
Tel: +41 44 625 75 75 | Fax: +41 44 625 75 50 | E-Mail: zdc@zurich.com

Please contact Reception for assistance with travel arrangements, taxi, or transportation services.
Art at the ZDC

The Zurich Development Center was conceived around the notion of people. It is a place where people come together, to learn, to experiment, to work and to communicate, both individually and as groups. In keeping with this notion, we have put together an international art collection that represents the reality of the human being in all of its facets. The motto “Zurich is People” has been interpreted by various artists: people from the focus of all the works on display.

A brochure of ZDC’s current art collection is available at reception.
Insurance Development Forum
Summit 2023

1st – 2nd June 2023
Zurich Development Centre
Zurich, Switzerland